

### **Gaston Boisson, CBCP,**

Mr. Boisson manages the Business Resilience Services Division of BDA Global and assists as a project manager and Subject Matter Expert on consulting engagements. He is a Certified Business Continuity Professional with the Disaster Recovery Institute International and has developed robust Continuity of Operations Plans for numerous federal and private sector clients. Mr. Boisson has led multiple successful organizational improvement engagements, and has developed business continuity plans for large organizations including the Federal Deposit Insurance Corporation, the American Psychological Association, and the Department of Veterans' Affairs. He has spoken to numerous business and community groups about the importance of effective business continuity planning and is recognized as one of the nation's leaders in the field of business continuity. Mr. Boisson also served on the Association of Contingency Planners (ACP) corporate board as Director of International Chapters and was formerly a two-term President of the DC and Mid Atlantic Chapter of the ACP. Mr. Boisson earned his BA in Accounting from the George Washington University and speaks French.

### **Robert Fritzel, CBCP**

Roger Fritzel, CBCP, is a retired US Air Force intelligence officer. As an analyst, his focus was on strategic nuclear forces and nuclear weapons. As Senior Research Fellow at the Industrial College of the Armed Forces, he focused on the nuclear weapons production and testing infrastructure of the United States. Mr. Fritzel commanded a Tactical Intelligence Group in Korea, and served as Deputy Director of Intelligence for US Central Command. Following contractor work for the Defense Advanced Research Projects Agency and the Department of Energy, Mr. Fritzel has focused on business continuity and continuity of government, since 2003, with the Environmental Protection Agency and the Office of the Secretary of Defense.

### **Brian Kaye, CBCP**

Brian Kaye is Control Risks' Vice President for Business Management with the Crisis & Resilience Consulting team in the Americas region. He is responsible for developing, implementing and managing world-class continuity solutions for Control Risks' client base, with a focus on the strategic needs of the business. His areas of expertise include holistic preparedness program design and implementation, benchmarking, evaluation of program governance provisions, and the realization of competitive advantage through enhanced resilience. Brian is a regular contributor to conferences, workshops and events across the US, as well as leading media publications such as *BBC World Financial News*, *The Financial Times*, *Disaster Recovery Journal* and *Security & Technology Executive*. Prior to joining Control Risks, Brian served as an Intelligence Analyst with the Central Intelligence Agency (CIA), including an appointment as Executive Assistant to the Director and Deputy Director for Analysis in the CIA's DCI Counterterrorist Center. In August 2003, Brian was awarded the CIA's Exceptional Accomplishment Award for his work in support of Operation Iraqi Freedom. Brian is a graduate of the Career Analyst Program at the CIA's Sherman Kent School for Intelligence Analysis. Brian holds a Master of Arts degree in International Affairs from The Johns Hopkins University's School for Advanced International Studies (SAIS). Brian also holds a Master of Business Administration degree with a Certificate of Specialization in Information Technology from Shenandoah University. He holds a Bachelor of Arts degree in Political Science from the University of Richmond. In 2007, he completed the ISMA-sponsored Security Manager Certificate Program at Georgetown University's School of

Business. Brian holds the gold-standard Certified Business Continuity Professional (CBCP) credential, awarded by the Disaster Recovery Institute.

### **Brenda Brown-Paul, CBCP, MBA, ITIL (3)**

Brenda Brown- Paul has over 25 years of experience in a wide variety of IT functions, from pulling cable to management consulting. Mrs. Paul moved into continuity planning in 1998, working with private companies and local governments to navigate the Y2k overhaul. Her primary focus since 2000 has been Continuity of Operations for the Federal Government and DOD. She has provided nearly the entire scope of BCM practices for her clients, from credit unions, to the Water and Sewer Authority to the US Army. Currently, Mrs. Paul is a Senior COOP Manager with Nova Datacom of Chantilly, VA, working with a team of senior COOP/BCM SMEs. She served as the Mid-Atlantic DC ACP chapter Director of Technology in 2006 and 2007, and as the Director of Education in 2008 and 2009. Currently, as the Director of Education and Special Events/Marketing, Mrs. Paul is working to assist the Board in providing interesting and career expanding opportunities for the DC ACP membership.

### **Chuck Wilsker**

Chuck Wilsker is the President and CEO of the Telework Coalition (TelCoa), a not for profit association headquartered in Washington, DC. TelCoa works to enable the advancement of Virtual, Mobile, and Distributed Work through Research, Education, Technology, and Legislation. His interests include both promoting the benefits of Telework as a means of providing employment opportunities for disabled workers, including service disabled veterans, older workers, and rural workers, and its use as a critical part of disaster avoidance and business continuity programs. Promoting the bottom line business benefits of telework is also a primary initiative.

For five years, Chuck has chaired planning committees for the telework tracks at Call Center Conferences that addressed how converting customer service agents from bricks & mortar operations to a virtual model of a call center can have such a positive effect on the bottom line, that domestic call centers can be financially competitive with those offshore, while maintaining the positive customer and client relations that can only be realized by interacting with onshore CSRs. Recent call center projects also address the benefits of Work@Home™ agents as a part of business continuity planning.

Chuck has addressed diverse groups ranging from the National Institute of Science and Technology and the Council of Scientific Society Presidents to the Association of Contingency Planners and the Peace Corps. Recently, Chuck was invited to participate in meetings at the United Nations in New York City to help promote “Accessible and Assistive Information and Communications Technologies for Persons with Disabilities”. Chuck serves on the Board of Directors of *Just Making Children Informed*, a non-profit corporation helping inner city children in Baltimore, MD live up to their potentials.